

Workgroup Products Deployment Service Std



CambridgeSoft's Deployment Service Standard for Workgroup Products is designed to help you install, and deploy your Workgroup system quickly and efficiently. Our technical scientists work remotely and are highly trained in CambridgeSoft's product offerings and possess expertise in the life sciences and the information technologies our products support. Our specialists hold advanced degrees in the sciences and are familiar with the operation of a research organization and the individual needs of your scientific community.

CambridgeSoft's technical specialists will perform the following tasks to get your system installed and configured to your environment:

Conduct deployment planning and scheduling

Verify systems configuration

Hardware, Software, Operating systems, Database, Network Configuration

In order to do the required services, certain preconditions must be met at the customer's site:

- The installation requires a SQL server be available for the shared database. The SQL server does not have to be devoted to only the CambridgeSoft applications, however it does have to be in the same domain as the clients and must also meet the following requirements:
 - o Windows Server 2003 or 2008
 - o MS SQL Server 2005 SP2 Std/Enterprise 32/64 bit or MS SQL Server 2008 (with Management Studio installed)
 - o .NET Framework 2.x or 3.5 (accordingly)
 - o IIS (Internet Information Services) 6.0 or 7.0
- Remote access to the database server via remote desktop or VPN, or we can use our web meeting service and your IT administrator's help to access the system and perform the installation
- Administrative access on the server, preferably a domain account but it can be local
- Remote access to a user's computer to check the application installation

Every end-user system must be Windows XP or Vista, and Adobe Standard or Pro is required on every end-user system if E-signatures is to be installed.

Once these tasks have been completed and all preconditions are found to be met, CambridgeSoft will install the Workgroup software, set up an Administrator account for the application, and set up two users to confirm the application is working correctly.

All specifications subject to change without notice.

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CambridgeSoft's Optional Service for Workgroup Products are suggested to assure the best performance and value for your Workgroup product. Each of these services will be quoted separately:

- Electronic data that you need to be migrated into your workgroup product
- On-site installation
- SQL server installation/configuration
- Training - Delivery Methods: Face-to-Face and Instructor Led Web Session Training:
 - o Basic CBO/E-Notebook/Inventory Administration Training - Topics covered: Users and permissions
 - o Basic CBO/E-Notebook/Inventory User Training
 - o Additional training courses are available based on your organization's need

For more information on this cost-effective new service, please contact your CambridgeSoft account manager or e-mail us at info@cambridgesoft.com.

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