

E-Notebook Enterprise

Deployment Service Ultra

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The *E-Notebook Enterprise Deployment Service Ultra* allows our client to take full advantage of the flexibility of the *E-Notebook* technology. Through this service, our clients are allowed to create a custom knowledge management environment to support their scientific workflows and intellectual property requirements.

This service, which is typically required by our large corporate clients, offers a six Phase Roadmap to system implementation. A CambridgeSoft Deployment Specialist is assigned and serves as the focal point for coordinating additional CambridgeSoft resources and communicating with the client.

Phases of Plan

1. Creation of Installation Qualification Document

- Detailed Infrastructure Review of Development, Test and Production Environments covering client, middle tier and database servers
- Updating and Finalizing Installation Qualification Document
- Assessment of custom packaging required for customer's software management system

2. *E-Notebook* System Installation

- Development, Test and Production Environments
- *ChemOffice Enterprise*, *Oracle Cartridge*, *E-Notebook Enterprise*, additional *E-Notebook* modules and *ChemDraw Plugin*
- Installation Quality Assurance

3. Product Configuration

- Customer Workflow Analysis
- Creation of *E-Notebook* Configuration
- Quality Assurance of *E-Notebook* Configuration
- Documentation of Final Configuration

4. Training

- Based on final configuration, creation of classroom materials and Training Guides

- Create a custom knowledge management environment
- Six phase plan ensures success
- Maximum value for the investment

- Basic End User Training Delivery, half-day classes
- Advanced End User Training Delivery, half-day class
- *E-Notebook* System Administrator Training

5. Post Deployment Services

- Outstanding Action Item Resolution and Final Questions
- Review of Support Model

6. Transition to Support Team

Maximizing Value

The *E-Notebook Enterprise Deployment Service Ultra* offers our customers a quality driven, defined process for ensuring that the maximum business value is obtained for their Scientific Knowledge Management system investment.

**Deployment assumes a 50 user system, data migration services are available at an additional cost. Travel expenses are not included.*

All specifications subject to change without notice.

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